

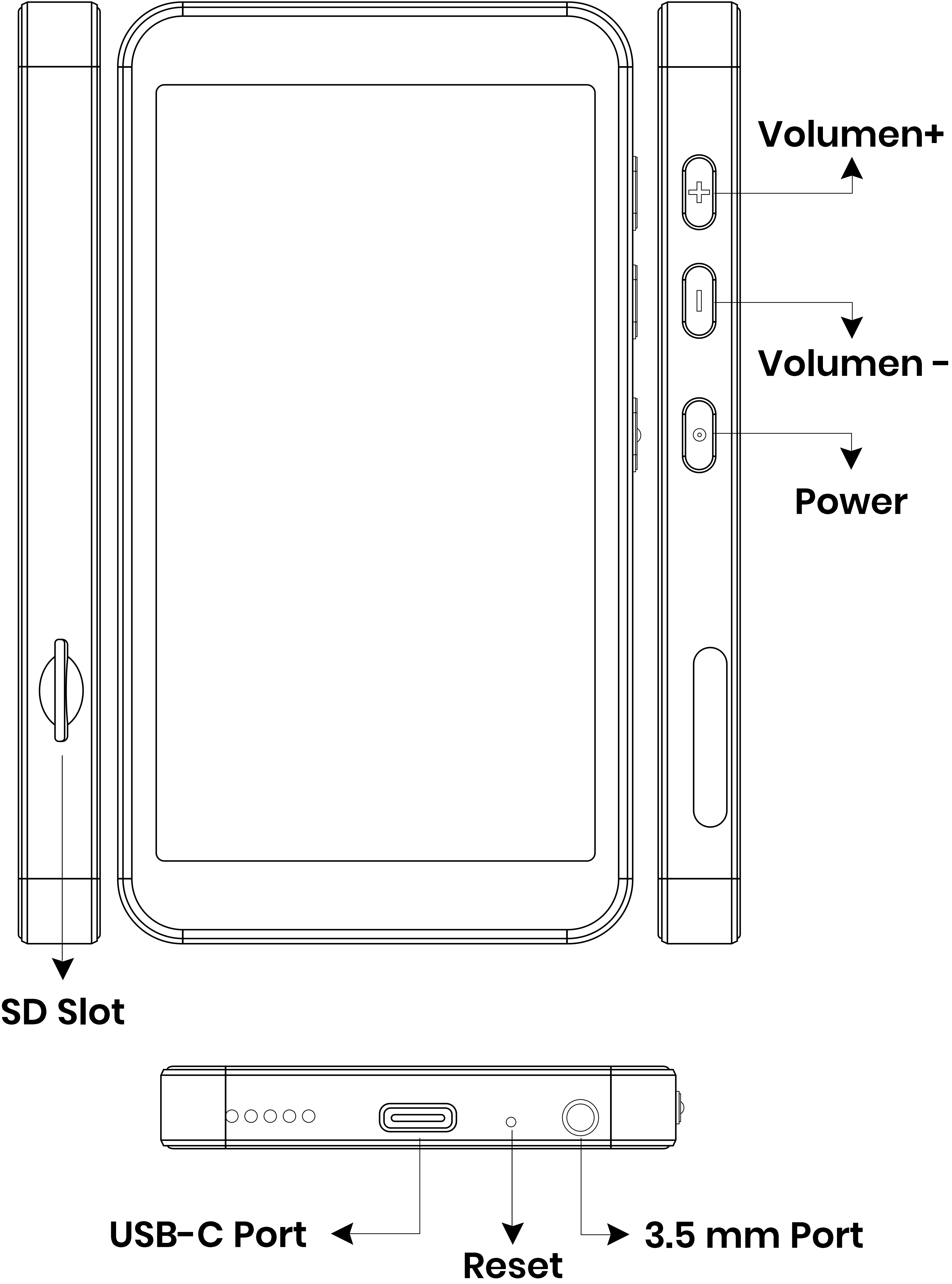
Hello!

INNIOASIS G5

Digital Music Player



Key Diagram



Button & Port Introduction

Power:

- In shutdown state, press and hold for 3 seconds to turn on.
- In power-on state, press and hold for 3 seconds to activate the shutdown options: Power off, Restart.
- Short press to turn off / on the screen.

Volume + / -: Press + / - to turn up/down the volume.

USB-C: Connect type-c cable for charging and file transfer. It can also be used for Type-C headphones.

Reset: when the device freezes, stuck or unable to turn on/off, press it with a needle to force a shutdown to reset (not factory reset).

Back: Click to come back to the previous page.

Home: Click to come back to homepage. Long press to open the background process management (Recently used apps), swipe left/right to remove the selected process.

SD slot: Expand storage of the device, maximum support 2 TB TF / Micro-SD card.

3.5mm Jack: Connect your headphones or external speakers as audio output.

Pre Installed APPs

Pre Installed APPs:

HiBy Music

Spotify

Spotify Kids

Pandora

Apple Music

Amazon Music

YT Music

Audible

Kindle

Play Books

Calm

Play Store

...

Operating Instructions

1. How to Transfer Music or Video.

Transfer from your computer:

• For Windows:

- 1) Use the included USB cable to connect the player to your computer. The computer will automatically recognize the device and install the driver. After the installation is successful, Click the desktop icon "This PC", you will find an MTP device named "G5" in the list of devices and drives, click on it to access the player's internal/external SD card and its folders.
- 2) Copy the downloaded music or videos, e-books and other files from your computer and paste them into the target folder of "G5" device, just like using a normal USB flash drive.

• For MacOS:

- 1) Please download and install the file transfer software of MTP device. The recommended software is as follows:
OpenMTP:
<https://openmtp.ganeshrvel.com/>
- 2) Launch the installed OpenMTP and follow the prompts to connect the player to the Mac device. You will find the device

Operating Instructions

named "G5" and all its folders in the device list of the software.

3) Copy the downloaded music, videos, e-books and other files from the Mac device and paste them into the target folder of the device "G5".

Transfer from your phone:

The Send Anywhere app is required to transfer music, videos, pictures, etc. from Android/IOS smartphone to G5 player. Please download and install it from the App store or Google play store on your phone.

· Android phone⇒G5 Player

1) Launch the Send Anywhere app on your phone and locate to the Send option, then click to select the file to transfer from the category folder (such as PHOTO, VIDEOS, AUDIO, APPS, etc.) it provides, Next, click the "Send" button of the pop-up window below and generates a 6-digit key.

2) Click the File transfer icon of G5 player to enable Send Anywhere app, locate to the Receive option, then enter the 6-digit key generated above into the text box, and click the "RECEIVE" button to start the transfer.

Operating Instructions

Tips: taking similar steps can also transfer music, video, pictures from G5 player to Android phone. And you can use the mobile phone to scan the generated QR code instead of the 6-digit key input.

· **IOS phone⇒G5 Player:**

Since IOS is a closed source system, the music stored on the iPhone cannot be transferred directly to G5 player. You must first export the music to your computer from your iPhone with iTunes or other third-party software (such as iTools), and then transfer to G5 player from your computer (please refer to the "Transfer from your computer" section).

Tip: Use Send Anywhere to transfer photos and videos authorized for access from the Photos App on your iPhone or iPad to G5 player. Please refer to the "Android phone⇒G5 player" section.

2. How to Use Parental Manager App.

Set parental control password First.

Please remember your password. If you forget your password, please follow the solutions provided in the "Common Faults and Solutions" section to resolve the issue.

Operating Instructions

Specific functions

1. Find out how long MP3 was used each day over the last 7 days.
2. Click "**View all App Activities**", Know total screen usage time and time spent using each app.
3. Via "**Downtime**", Set the time period you want to use MP3. For example, if you set it to 9:00am–9:00pm, you can only access MP3 apps during that time. Outside this time period, when you click the "Spotify" app, you will get reminder "Time limit, the usage limit of Spotify has reached"
4. Via "**App time limit**", Set the usage time for each app according to your needs.
5. Via "**Always allowed**", Set certain apps to always be accessible, regardless of "**downtime**" rules.
6. Via "**Restrict features**", Cannot perform the following operations:
APP installation, Wi-Fi connection, factory reset, Bluetooth connection, file transfer, mounting TF card.
7. Please ensure that "Parental control lock" is in the 'On' position (The dot is green), so that a password is required

Operating Instructions

each time you enter the "Parental Manager app".

3. How to disable an app you don't want your children to use.

1. For apps that have already been installed. Delete APP, The steps: long press the app icon → click "App info" icon → click "UNINSTALL" .

2. set up "parental manager" app. The steps: Restrict features → Disable APP installation. This will prevent the app from being reinstalled via Google Play Store.

4. How to update, restore deleted apps or get new apps?

Use Google play store to update, restore, deleted apps or get new apps.

5. How to take screenshots?

Press and hold the volume-down button and the power button at the same time for 2 seconds. You can find your screenshots in Pictures--Screenshots in the device storage.

6. How to clear apps running in the background?

Long press the Home button of the device, and swipe right or left one by one in the pop-up application list to clear the program.

Common Faults and Solutions

If the problem cannot be resolved through the solutions we provide, please contact our customer service team via the after-sales email

"innioasis-csc@hotmail.com" . We will ensure that our customers' interests are not compromised.

1. The player can't be charged.

The G5 player supports charging via both USB-C to USB-C cables and USB-A to USB-C cables. If the device does not charge, please check the following:

1. Check for poor contact

You can repeatedly unplug and replug the USB cable to see whether charging resumes.

2. Check whether the USB cable is damaged

Try using another USB cable that you know is working properly and connect it to the player to see if it can charge.

Tip: If the player has been powered off and unused for a long time (over 3 months or even longer), it may not turn on or appear to charge. This is usually a false symptom caused by the device entering an over-discharge protection state rather than an actual malfunction. In this case, please make sure to charge the device for at least 2 hours before attempting to power it on.

Common Faults and Solutions

2. The player can't be turned on.

Please charge your player for 4 hours first.

Then, restarting player forcefully: gently press the reset button (not factory reset) at the bottom of player (The small hole to the right of the Type-C port) with a pin, then long press the power button for 5 seconds.

3. Forgot password of screen lock or parental manager.

First, please enter an incorrect password consecutively for 5 times.

Second, The system will then prompt you with "Try again in 30 seconds." Waiting for 30 seconds.

Third, please enter the wrong password again, a pop-up window will appear on the device with the message: "Forgot your password? For help, please contact customer service and provide the following code: xxxx".

Forth, Send the 4-digit code you receive to us by Messenger, Email, or Facebook. We will promptly provide you with an unlocking password.

Fifth, Fill the unlocking password into the text box of the pop-up, click "OK", and the

Common Faults and Solutions

device will be unlocked. Once unlocking, the previously set password will be cleared.

You need to set a new password to protect your device, but be sure to remember the new password.

4. Nothing happens when the player is connected to computer with USB cable.

1. Change different USB-A to USB-C cables to connect your G5 player and PC firstly.

After connecting your player and PC, please check if the Player icon or Disk shows in the Device and Driver list of your computer.

2. plug your player into the different USB-A jacks of your PC separately by a good USB-A to USB-C cable. It can help you troubleshoot.

3. If the two steps don't work, your PC lacks an MTP Driver to recognize the mp3 player. Please try to install the MTP Driver into your PC by following link:

Windows computer:

<https://www.woabc.cn/download/MTPUSBDriverForWin10.rar>

Or :

<https://www.mtpdrive.com/download.html>

Common Faults and Solutions

Mac computer:

<https://openmtp.ganeshrvel.com>

5. FM radio cannot be turned on.

The FM radio needs to be plugged into a wired headset/headphones as an antenna to turn on. If the headset is plugged in and the fault persists, it is likely that the 3.5mm port is in poor contact. Please replace one headset and try again.

6. Bluetooth cannot connect.

1. Ensure that the Bluetooth of your headphones has been opened successfully.

2. Make sure that there is not any signal interference between your device and mp3 player, for example Bluetooth radios, smartphones, computers etc.

3. Resetting Bluetooth on your mp3 player as following: Settings → System → resetting options → Rest WI-Fi, mobile & Bluetooth

4. To determine whether your device is incompatible with MP3 or whether the Bluetooth function of the MP3 player is damaged. Please use different Bluetooth earbuds to connect to your players again.

Common Faults and Solutions

Tips: The problem with unstable Bluetooth connections is caused by the fact that all Bluetooth devices need to be authorized by each other's Bluetooth protocols in order to be successfully matched.

Therefore, one Bluetooth device cannot always connect to other Bluetooth devices.

At the same time, the Bluetooth frequency difference between the player and your car stereo system is too large, which may result in unstable connection or connection failure. We recommend that you use a converter as follow, to connect your player and car audio.

7. WIFI cannot connect.

1. Inaccurate time & date will cause connecting failure. Check whether the time displayed on the MP3 player matches the time in your location. If it does not match, synchronise the time using the following method: Settings→System→Date & time→Automatic date& time(Open the button)

2. In order to connect to wifi as successfully as possible, you can expand the wifi connection range on your router.

Common Faults and Solutions

3. Restart your Network router, and make sure that there is not any signal interference between your device and mp3 player, for example Bluetooth radios, smartphones, computers etc.

4. Resetting WiFi on your mp3 player as following: Settings → System → resetting options → Rest WI-FI, mobile & Bluetooth.

8. Unable to insert SD card into card slot.

Using tools such as pins, room cards, etc. to insert the SD card as deep as possible into the slot until you hear a "click" sound, and check if it is held by the slot without rebounding.

9. SD card not recognized.

1. Make sure the SD card is properly inserted into the card slot.

2. Make sure the SD card is formatted as FAT32 or NTFS. The player has better compatibility with these two formats, while compatibility with exFAT is relatively weaker (though it is not completely unsupported).

3. Make sure the SD card works properly on other devices to rule out the possibility of a defective SD card.

Common Faults and Solutions

Tips: If you need to format the SD card, go to Settings >> Storage, select "SD CARD", then tap the icon in the top-right corner and choose "Format" from the pop-up menu.

Specification

Bluetooth version: 5.0

Product Size: 4.3 x 2.4 x 0.4 inch

Weight: 4.5 oz

Screen Size: 4.0 inch

Battery Capacity: 1500mAh

Input: 5V=3A

Charging Time: 70 Minutes

Internal Memory: 3G RAM+32GB ROM

Expansion slot: Micro SD/TF Card (up to 1 TB)

Music format: MP3, WAV, FLAC, APE, OGG, M4A, AAC, WMA, MP2

Video format: AVI, MKV, MP4, MPEG, MOV, VOB, WMV, WEBM, DIVX, F4V, FLV, XviD, 3GP

Photos format: JPEG, BMP, GIF

Ebook format: EPUB, TXT, PDF, DOCX, FB2, MOBI

Recording format: ogg

FM Receiving Frequency: 87.5 MHz ~ 108 MHz

Specification

What your will get

1x mp3 player

1x 128GB SD card

1x wired earbuds

1x charge cable

1x manual

Warning:

>> Do not leave the device in an environment where the temperature is too low or too high (below -10°C or above 50°C) for a long time. Extreme temperature environments will cause the device to deform and shorten the service life of the device;

>> Do not use the equipment under thunderstorm weather;

>> Do not place the device in the water for a long time;

>> Do not expose the equipment to the sun for a long time.

FCC Warning Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.

FCC Warning Statement

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

The device has been evaluated to meet general RF exposure requirement.

Warranty

Thank you for purchasing our products. You will enjoy the following services when using this product.

Warranty period: Within one year from the date of sale.

Warranty scope: Limited to the product host.

Warranty terms:

① Within 1 year after purchase, failure or damage caused by product quality problems can be replaced for free or full refund.

② Accessories are not included in the warranty, such as usb cable, earphones, etc, but if quality problems occur within 7 days after purchase, they can be replaced for free.

③ The following conditions are not covered by the warranty

- Out of the warranty period.
- It has been disassembled or repaired privately by the customer.
- Man-made damage, accidental damage or deformation.
- Failure caused by installation and use in

Warranty

abnormal environments such as high temperature, high pressure, and humidity..

- Damage caused by natural disasters such as lightning strikes, floods, and earthquakes.

After-sales service:

Email: innioasis-csc@hotmail.com

Online support:



If you have any questions about the product, please feel free to contact us. We promise to reply you as soon as possible within 24 hours.

Thank you!